

Infection protection during our tours

valid from 15. November 2021

It is very important to us to protect you and our guides from infection. Therefore, the following infection protection rules apply to the tours:

- The tours take place in **smaller groups** (max. 20 people).
- Our city tours take place under **3G conditions**. This means that all participants must be vaccinated, recovered or tested. We ask all participants to have their (digital or printed) proof with them on the tour.
- Please always keep **1.5 m distance** from each other during the tour. This applies when standing at a certain station and when walking between the stations.
- **For larger groups of 16 people or more, we use an audio guide system.** A wireless device helps participants hear our cityguide better in spite of the distance. We kindly ask you to bring your **own headphones** (no Bluetooth, no Apple port). In case of need we also have some to lend. All equipment will be disinfected by us after use. For smaller groups of up to 15 people, we do not require the audio system.
- **Wearing a medical mask** during our city tours is obligatory. The medical masks are allowed to be taken off during the times that our guides stop at stations for several minutes and only with 1.5 meters distance between participant.
- **If you feel sick or have symptoms associated with Covid-19 (e.g. fever, cough, shortness of breath, loss of taste, etc.), please do not participate in the tour!** This is for the protection of everyone else.
- **If you test positive for Covid19 after the city tour, please inform us.** We take the contact information of the participants during the booking process so that we can quickly notify all other participants in the group to prevent further spread of the virus.

We wish you a good and interesting experience with our tour!